



## **PRIVACY NOTICE**

*This privacy notice was last updated February 2022*

This notice outlines how we will use your personal data so we are transparent with you and you feel that you are in control of your information. Please read this with care as by submitting forms to us you agree to this privacy notice.

### **WHO ARE WE?**

We are Phoenix French Bulldog Rescue, Registered Charity Number 1171943, a Charitable Incorporated Organisation, registered and regulated by the Charity Commission in England and Wales.

### **WHAT INFORMATION DO WE HOLD ABOUT YOU?**

For fostering and adopting: We hold your name, address, telephone numbers and email contact information. In addition, we hold information about your home and any pets within that home, past and present. We also have information regarding your perceived experience of dog ownership.

For surrendered dogs: We hold your name, address, telephone numbers and email contact information

Volunteering: We hold your name, address, telephone numbers and email contact information

### **WHY DO WE GATHER THIS INFORMATION?**

For fostering and adopting: We gather this information because you have asked us to consider you as a fosterer or adopter for Phoenix French Bulldog Rescue. You have supplied this information to us in writing, via our website, by email or by social media messaging.

For surrendered dogs: We will hold this information if you have asked us to rehome a dog and you have surrendered it into our care so that dogs are traceable in the event of illegal activity/wrong-doing. This information will be gathered at the time of surrender.

Volunteering: We use your information to contact you when we need your assistance in whichever way you have said you are available; road trains, events, fundraising, vet visits

### **WHO MIGHT WE SHARE YOUR INFORMATION WITH AND WHY?**

No one outside the Phoenix French Bulldog Rescue Team. If another party, such as a vet, requests your details, you will always be asked to make that contact yourself so that we know you consent.

### **SECURITY OF YOUR INFORMATION**

All information is loaded onto our bespoke database, AniLog. This is only available to certain Team members and is password protected and backed-up externally by the provider, Innov8ive Software Ltd. All paper forms submitted by you are shredded after 12 weeks.

### **HOW CAN YOU CONTACT US?**

By telephone, email, social media, via our website, all detailed below:

**Registered Charity No. 1171943 Registered Office: Phoenix House, 17, Wellington Road, Shortstown, Bedford, MK42 0UT**

**Enquiries@phoenixfrenchbulldogrescue.org Tel: 0300 772 7716**

**Facebook: Phoenix French Bulldog Rescue [www.phoenixfrenchbulldogrescue.org](http://www.phoenixfrenchbulldogrescue.org)**